

HEESOO KANG

User Experience Designer/ Researcher

heesoo001008@gmail.com | 672-338-5992 | Vancouver, Canada

SKILLS

Tools

Figma
HTML/CSS
JavaScript
Illustrator
Photoshop
AfterEffects
Auto CAD
Lucidchart
Monday.com
slack

Design

User-centered Design
Interaction Design
Responsive Web Design
Wireframing
User Research
Storyboarding
Persona Scenario

LANGUAGES

Korean
English

EXPERIENCE

Working Holiday

Auckland, New Zealand

EDUCATION

British Columbia Institute of Technology Expected Mar 2025

Diploma, New Media Design and Web Development

WORK EXPERIENCE

Document Controller Oct 2022 - Aug 2023 | Seoul

Hanwha Corporation

Automated document processing procedures to streamline workflow and minimize errors, resulting in improved operational efficiency and strengthened interdepartmental cooperation.

Document Controller Oct 2021 - Oct 2022 | Seoul

Hyundai Engineering & Construction Co.,Ltd.

Enhanced the company's document management system to enable automation, ensuring accurate recording and efficient management of documents, thereby facilitating collaboration among teams.

PROJECTS

UX Researcher/Designer Apr 2024 - Present

- Conducted user surveys using to identify key pain points, and analyze data
- Created user personas and developed user journey maps and user flows to visualize and enhance the overall user experience to propose innovative solutions.
- Designed and iterated wireframes, mockups, and prototypes

UX Researcher/Designer Jan 2024 - Apr 2024

- Utilized generative AI to develop research questions, assignments, interview questions, and create graphics.
- Analyzed data, developed surveys to gather user feedback, and conducted usability testing aimed at improving the user experience.